



## **Fulfillment, Refund, and Cancellation Policy**

Reformed Reps

Effective Date:

5/6/2026

At Reformed Reps, we are committed to providing top-tier service and support to each and every client. Please review our policies carefully before making a purchase.

### **Fulfillment Policy**

Once your payment is received, onboarding will begin within 48 hours. You will receive an onboarding email that outlines next steps, including how to schedule your initial session(s), complete intake forms, or gain access to any required resources. All services are delivered virtually unless otherwise stated.

### **Refund Policy**

Due to the nature of our business and the time, preparation, and scheduling that goes into every client relationship, all sales are final. We do not offer refunds on coaching, consulting, or any service packages once payment has been made. If you have questions prior to purchase, please contact us at [renees041@gmail.com](mailto:renees041@gmail.com). We are happy to help ensure the service is the right fit for you before you commit.

### **Cancellation & Rescheduling Policy**


Scheduled sessions may be rescheduled with at least 24 hours' notice. Failure to reschedule within that time or failure to show up for a session may result in forfeiture of the session without refund.

If you are enrolled in a multi-session package or ongoing container, all sessions must be used within the agreed-upon timeframe (as outlined in your welcome/onboarding materials). Unused sessions may not be carried over or refunded.

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#### **Contact**

If you have questions regarding this policy, please email us at:

 [renees041@gmail.com](mailto:renees041@gmail.com)

We're here to support you and your growth.